

# Helion Services Overview

## Delivering Dealership Peace of Mind

Helion is the largest managed IT, cybersecurity, and compliance services provider in the country exclusively serving auto and truck dealerships.

**Helion's true difference** is a unified approach to IT, cybersecurity, and compliance - closing gaps, reducing risk, and strengthening your dealership's ability to do business.



### Managed IT Services

Helion's Managed IT Services ensure your systems are reliable, responsive, and aligned with your business needs. From infrastructure design and support to proactive monitoring and end-user assistance, we eliminate downtime, streamline operations, and keep your team productive.



### Managed Cybersecurity Services

Our Managed Cybersecurity Services combine advanced technologies with a dedicated Security Operations Center to continuously monitor, detect, and respond to threats. We protect your endpoints, users, data, and cloud environments—reducing risk and stopping attacks before they impact your business.



### Managed Compliance Services

Helion goes beyond documentation by actively managing and supporting your dealership's compliance requirements. We align your operations with regulatory standards while providing the expertise needed to address risks, maintain compliance, and prove it with confidence.

# Service Package Options



Capabilities	Full-Service	Service Desk Plus	Dealer Defender
Cyber Defense & Attack Response	✓	✓	✓
Proactive System Management	✓	✓	✓
Network Support	✓	✓	✓
Windows Domain Management	✓	✓	✓
Telephony Management	✓	✓	✓
Virtual CISO & Client Tech Manager	✓	✓	✓
Multi-Tiered Service Desk	✓	✓	
Helion Mobile & Desktop App	✓	✓	
Dispatched Field Services	✓		
Managed Compliance Services	Recommended	Recommended	Recommended