



# Helion IT, Cybersecurity, & Compliance Services

## About Helion

Helion is the largest **managed** IT, cybersecurity, and compliance services provider in the country dedicated exclusively to auto and truck dealerships. For more than 25 years, we've delivered peace of mind by keeping dealership technology optimized, secure, and running at peak performance. Our proactive approach ensures systems and data are protected today – and prepared for tomorrow. Helion currently supports thousands of dealerships nationwide.

Dealer Defender	Service Desk Plus	Full Service
<p>Supplements your internal IT team with specialized cybersecurity expertise.</p> <ul style="list-style-type: none"> <li>✓ <b>Cyber Defense &amp; Attack Response</b> (endpoint security, ID mgmt, 24/7 SOC, spam/web filter, security training, email encryption, advanced phishing protection, privileged access management)</li> <li>✓ <b>Proactive System Mgmt</b> (anti-virus, patch management, back-up verification)</li> <li>✓ <b>Network Support</b> (network design, monitoring, daily remote backup)</li> <li>✓ <b>Windows Domain Mgmt</b></li> <li>✓ <b>Telephony Mgmt</b></li> <li>✓ <b>Virtual CISO &amp; Client Tech Manager</b></li> </ul>	<p>Recommended for dealerships that have internal IT to handle field services.</p> <ul style="list-style-type: none"> <li>✓ <b>Dealer Defender</b></li> <li>✓ <b>Multi-Tiered Service Desk</b> (available to all employees for real-time support)</li> <li>✓ <b>Helion Mobile &amp; Desktop App</b></li> </ul>	<p>Recommended for those that want peace of mind that <b>ALL</b> IT &amp; cybersecurity needs are handled.</p> <ul style="list-style-type: none"> <li>✓ <b>Services Desk Plus</b></li> <li>✓ <b>Dispatched Field Support</b></li> </ul>

## Managed Compliance Services

Compliance is more than self-assessments and check-lists. True compliance demands ongoing planning, monitoring, action, reporting, and continuous improvement. Helion's managed compliance services are available with all 3 of the above service packages.

Why Helion's **managed** compliance solution is better:

- Compliance, cybersecurity, & IT working in-sync
- No time-consuming, biased, self assessments
- Pen tests & vulnerability scans handled for you
- Vulnerabilities identified AND addressed
- Cybersecurity experts take action – proactively
- All documentation professionally developed